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Proceedings - 2017 International Symposium on Educational Technology, ISET 2017 • Pages 180 - 183 • 8 August 2017 • Article number 8005416 • 2017 International Symposium on Educational Technology, ISET 2017 • Hong Kong • 27 June 2017 through 29 June 2017 • Code 129880

Document type Conference Paper

Source type Conference Proceedings

ISBN 978-150903030-9

DOI 10.1109/ISET.2017.49

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# The impact on knowledge management system's element to the performance in higher education

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## Abstract

This research aimed to analyze the impact of the competence, work ethic, professionalism and motivation of people (lecturer and staff) on their performance. The data taken from questionnaires to 317 respondents and interviewed the 12 respondents. Data were analyzed using multiple regression analysis. The results showed that the Competence, Work Ethics, Professionalism and Motivation on the

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lecturer and staff are positive and has significant impact on their performance. Therefore, it needs to make improvements to People element in order to apply Knowledge Management System so that it may increase its performance. © 2017 IEEE.

### Author keywords

Competency; Knowledge Management System; Motivation; Performance; Professionalism; Work Ethic

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